



Our vision

Supporting people to achieve a fulfilled life, in the way that they choose and in a place where they feel safe.



Putting people and their families first



Living in a place called home



Developing how we work

Our areas of focus



Putting people and their families first

We will listen and build good relationships with people so we understand what matters to them.



Living in a place called home

We will help people to connect with their family, friends and community, in a place where they feel safe and at home.



Developing how we work

We are creative and innovative with solutions and resources. We understand and measure the impact we are having.

Our ambitions

- 1 People are empowered to make their own decisions and create support that works best for them
- 2 We understand our diverse communities and we support them to shape the services that matter to them
- 3 We have a diverse care provider market and people have more choice and control over their support
- 4 We have a strong focus on prevention to help people maintain their health and wellbeing for longer
- 5 We keep young people and adults safe from harm

- 1 We will establish and define what support at home people and families want in the future
- 2 Reablement services will be led by skilled therapists and focused on promoting wellbeing, confidence, and independence
- 3 We will continue to invest in valuing and supporting carers, and deliver the outcomes from our Carers Strategy
- 4 We support people to better understand and embrace self-directed support to encourage independence where appropriate
- 5 We work with partners to ensure everyone has a safe place they can call home

- 1 We have the right staff with the right skills, working with people at the right time
- 2 Technology is used to deliver effective and efficient ways of working
- 3 Good quality data and intelligence supports us to continuously improve
- 4 We work closely with our Integrated Care System Partners to support emergency care and hospital discharge
- 5 We have a positive workplace culture
- 6 We offer people helpful information and advice that is easy to find, including those that fund their own care



[haveyoursay.bcpCouncil.gov.uk/
fulfilled-lives](https://haveyoursay.bcpCouncil.gov.uk/fulfilled-lives)