

Bus Service Improvement Plan Consultation: Bournemouth Travel Interchange to Town Centre

27 February – 2 April 2024

Consultation findings

April 2024

Executive Summary

- 292 responses
- Over 3,000 visits to the consultation webpage
- Over 66,000 people viewed social media content about the consultation across four platforms
- Most respondents were BCP Residents (93%)
- Over half of respondents were bus users (59%)
- Most respondents said they own/have use of a car/van (72%)

Scheme Objectives

- Most respondents **support** the overall proposed scheme objectives (72%)
- Respondents primarily supported the proposed scheme objectives because they felt they would bring about **much needed improvements** along the travel corridor and would **make bus travel a priority**
- Respondents primarily opposed the proposed scheme objectives because they felt they were **insufficient**, would **cause more problems** and were a **waste of money**

Executive Summary

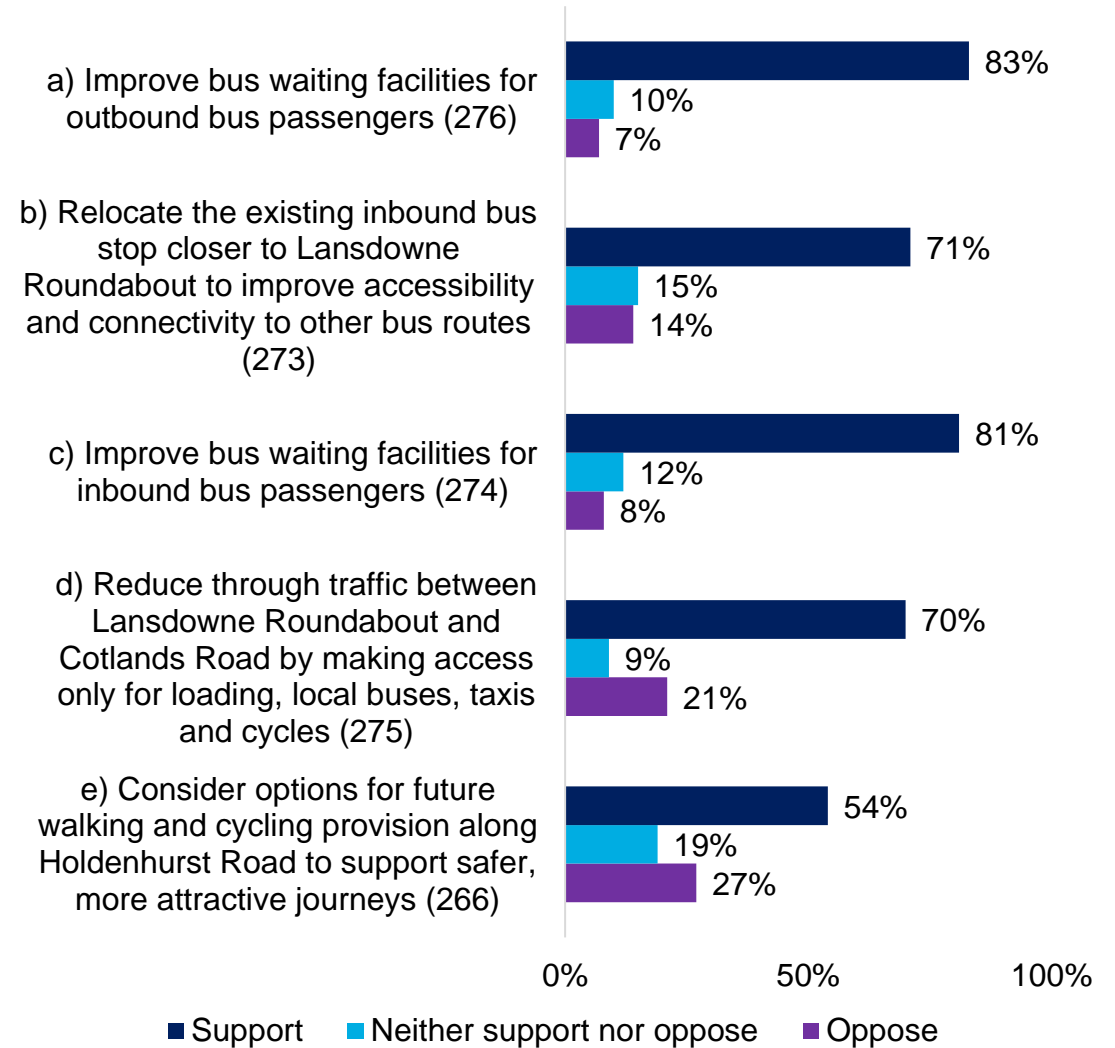
Section 1 Proposals

- Respondents most supported the proposals to:
 - Improve bus waiting facilities for **outbound** bus passengers (83%)
 - Improve bus waiting facilities for **inbound** bus passengers (81%)
- Respondents primarily opposed the Section 1 proposals because they felt:
 - They are a **waste of money**, work **has already been done** (Holdenhurst Road) and they unfairly penalise **car users**
 - It could make existing issues with **congestion and buses worse** or **create congestion** in adjacent roads
- Opportunities for consideration:
 - Improvements to **bus frequency, bus routes and facilities at bus stops, roads and crossings**
 - Improvements to **journey times** and **traffic/congestion**
- Issues highlighted for consideration included those relating to **buses, roads, parking, safety** and **congestion**

Section 1 Proposals

To what extent do you support or oppose the following elements of the proposal for Section 1: Holdenhurst Road (Station Roundabout to Lansdowne Roundabout)?

- 83% of respondents said they support **proposal a**
- 71% of respondents said they support **proposal b**
- 81% of respondents said they support **proposal c**
- 70% of respondents said they support **proposal d**
- 54% of respondents said they support **proposal e**



Bases: as labelled

Executive Summary

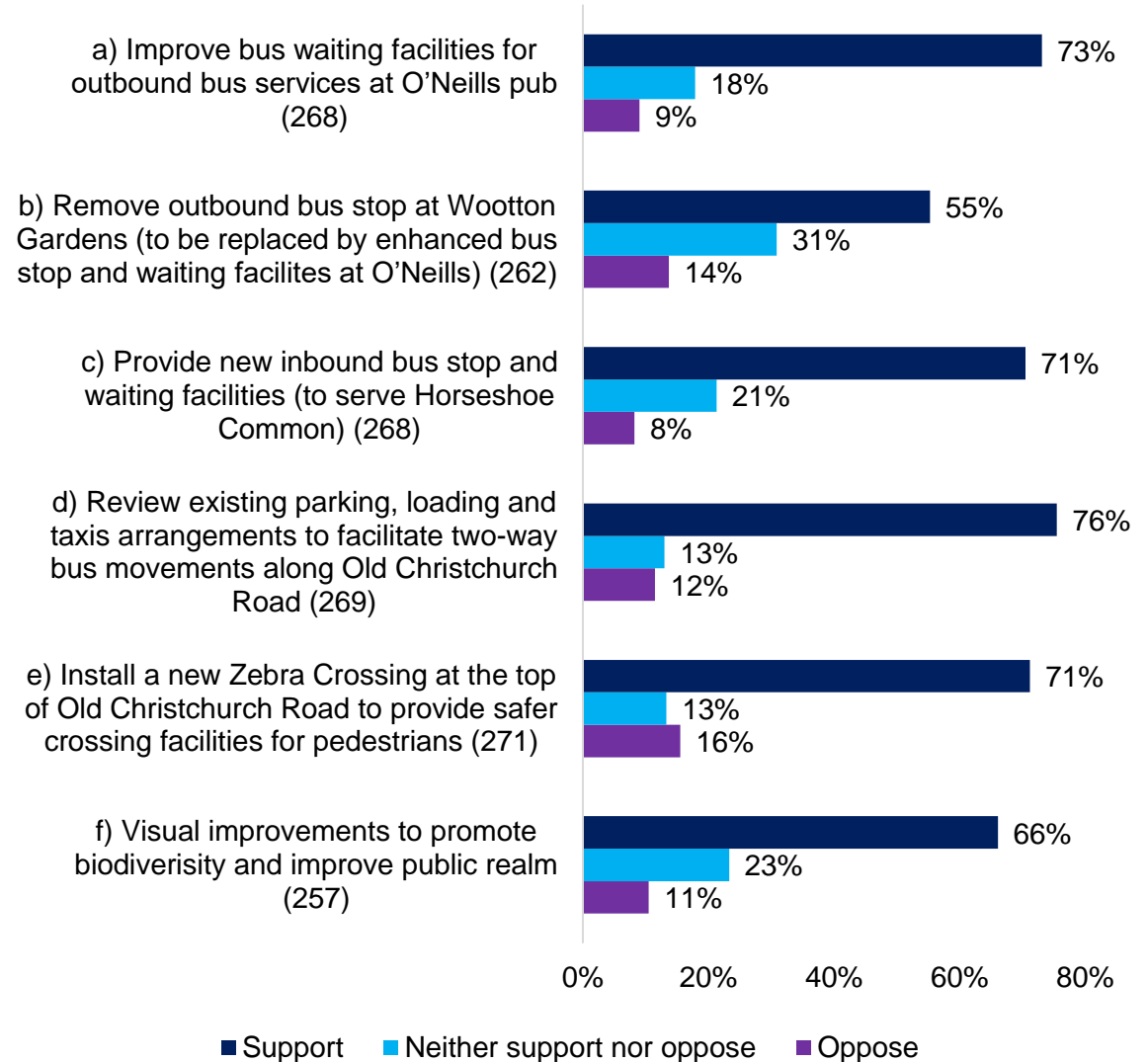
Section 2 Proposals

- Respondents most supported the proposals to:
 - Review existing parking, loading and taxis arrangements to facilitate two-way bus movements along Old Christchurch Road (76%)
 - Improve bus waiting facilities for outbound bus services at O'Neills pub (73%)
- Respondents primarily opposed the Section 2 proposals because they felt:
 - There would be issues with **walking distances** for those with mobility issues, **two-way traffic**, **loading bays**, **narrow roads**, **insufficient** and **illegal parking**, **taxis** and **businesses**
 - **Congestion** and **safety** issues could be created at Lansdowne Roundabout
- Opportunities for consideration:
 - Improvements to **bus facilities**, **information**, and **parking**
 - Prioritise **pedestrians**
- Issues highlighted for consideration included those relating to **roads**, **parking**, **safety** and **congestion**.

Section 2 Proposals

To what extent do you support or oppose the following elements of the proposal for **Section 2 - Old Christchurch Road (Lansdowne Crescent to Madeira Road)?**

- 73% of respondents said they support **proposal a**
- 55% of respondents said they support **proposal b**
- 71% of respondents said they support **proposal c**
- 76% of respondents said they support **proposal d**
- 71% of respondents said they support **proposal e**
- 66% of respondents said they support **proposal f**



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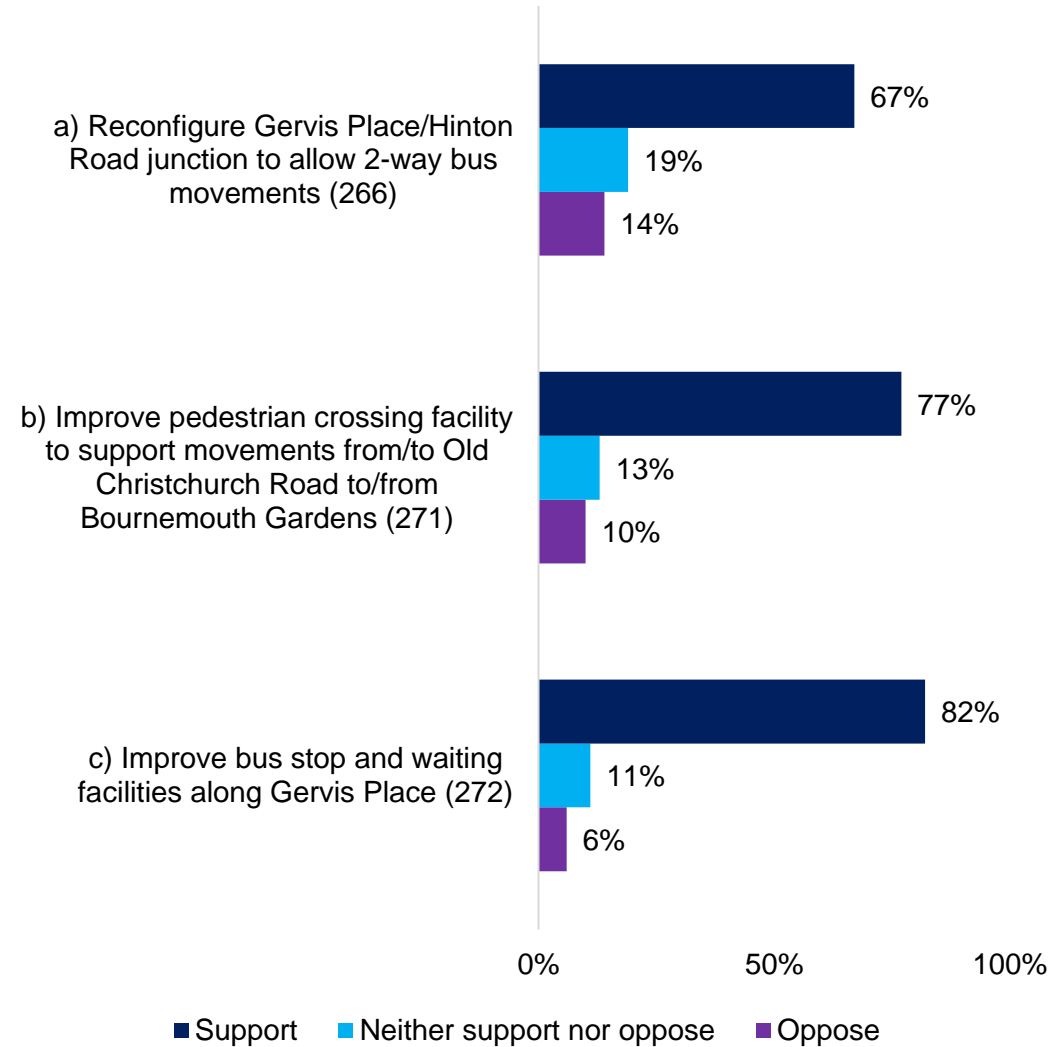
Section 3 Proposals

- Respondents most supported the proposals to:
 - Improve bus stop and waiting facilities along Gervis Place (82%)
 - Improve pedestrian crossing facility to support movements from/to Old Christchurch Road to/from Bournemouth Gardens (77%)
- Respondents primarily opposed the Section 3 proposals because they felt:
 - There would be issues including **a lack of space for two-way movements, safety concerns and negative impacts on disabled drivers**
 - **Current provision** is sufficient
- Opportunities for consideration:
 - Improvements to **bus routes, bus technology and facilities, journey information, safety, and parking**
- Issues highlighted for consideration included those relating to **roads, parking, safety and congestion.**

Section 3 Proposals

To what extent do you support or oppose the following elements of the proposal for Section 3 - Gervis Place/Hinton Road Junction?

- 67% of respondents said they support **proposal a**
- 77% of respondents said they support **proposal b**
- 82% of respondents said they support **proposal c**



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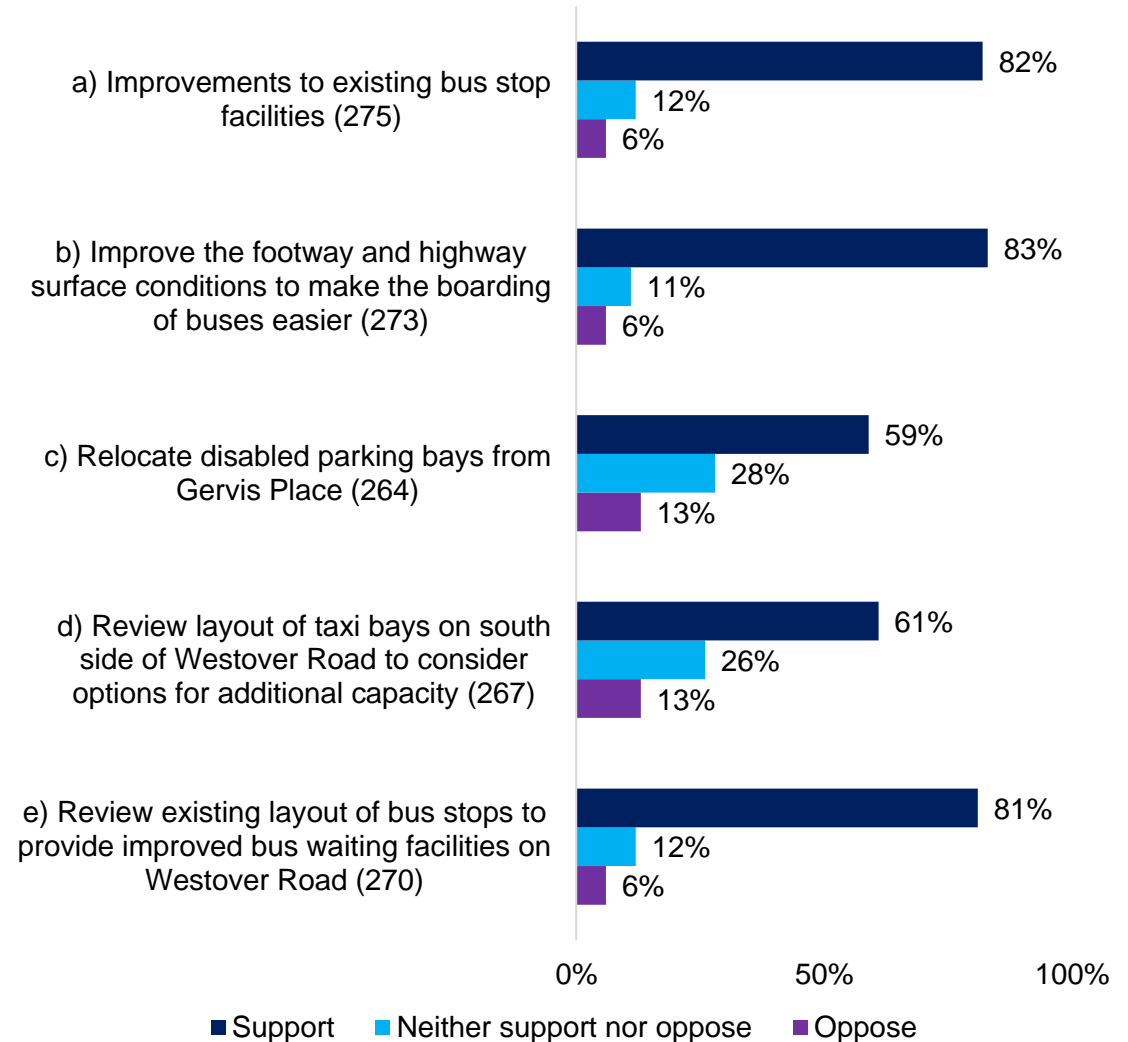
Section 4 Proposals

- Respondents most supported the proposals to:
 - Improve the footway and highway surface conditions to make the boarding of buses easier (83%)
 - Improve the existing bus stop facilities (82%)
 - Review the existing layout of bus stops to provide improved bus waiting facilities on Westover Road (81%)
- Respondents primarily opposed the Section 4 proposals because they felt:
 - **Taxi bays** are not needed and improving **bus stop facilities, roads** and **parking** is more important
 - Access to this area would be **harder for people with disabilities**
- Opportunities for consideration:
 - Improvements to **bus facilities, bus routes, bus movements, roads** and **access**
- Issues highlighted for consideration included those relating to **roads, safety, buses, parking and businesses.**

Section 4 Proposals

To what extent do you support or oppose the following elements of the proposal for Section 4 - Westover Road?

- 82% of respondents said they support **proposal a**
- 83% of respondents said they support **proposal b**
- 59% of respondents said they support **proposal c**
- 61% of respondents said they support **proposal d**
- 81% of respondents said they support **proposal e**



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