



BSIP PUREWELL APPENDIX B – ALL COMMENTS

April 2026

Research and Consultation Team

Appendix B – All comments

This appendix presents all verbatim comments submitted in response to the open-ended survey question:

“Is there anything else you would like us to consider as we refine the Purewell proposals, including passing places, parking arrangements or road safety improvements?”

A total of 57 respondents provided comments specifically in response to this question. Across the survey as a whole, this resulted in 71 individual free-text entries, as some respondents chose to provide comments in more than one place (for example, by adding comments after individual parking questions as well as responding to this open-ended question).

All comments are reproduced verbatim as submitted, without correction or interpretation. Comments are presented in the order received and are not categorised or analysed within this appendix.

1. *“There are a variety of options for parking, there is no option for bus routes. - buses need to be prioritised.”*
2. *“Definitely 20ph for the whole of BCP, more parklets on this stretch of road instead of parking, more cycle parking. More trees. Charge for parking so that people can stay at a cafe after shopping rather than rushing back to the car as the free parking runs out.”*
3. *“Reducing the parking is OK as long as it does not affect the shops.”*
4. *“The parking has been there for years and the buses have always managed. The local residents and shops rely on the parking. As someone who lives on a side road of Purewell I fear my road will become a car park if this happens.”*
5. *“I have lived in this area for 16 years and it's never caused an issue. Drivers need to be responsible and Co side rate, which usually they are. Buses have managed for years. It's only More bus that have seen it as an issue. Decreasing parking on Purewell will greatly affect the residents of the neighbouring roads.”*
6. *“It's all fine. No change required.”*
7. *“I live behind Purewell & the proposals will mean that those that currently park along Purewell will have to find other places to park & the surrounding residential area is already very busy & we are fighting for spaces. It would also massively affect the businesses along Purewell. Where would the customers park? They will go out of business. The current parking spaces are natural calming measures, meaning traffic has to travel slowly through Purewell making it safer. The buses will just have to wait!! It only adds a bit of time on to people's journeys on the bus.”*
8. *“Half hour parking is required during the day by residents for offloading shopping, carer's visits, delivery vehicles, friends and family visits, trades*

persons and services. Parking is also required for shoppers visiting the shops and businesses in Purewell.”

9. “The strength of feeling against removing parking spaces in Purewell should be taken into consideration. The petitions that have been submitted from the residents of Purewell and the surrounding areas should be respected. Maintaining the existing parking provision should be a priority, as this stops cars being able to speed along Purewell, putting pedestrians and cyclists at risk. Anything that reduces the speed of cars and buses to a safe level should be considered, including a 20mph limit. It must also be pointed out, that for most of Purewell it is quite possible for a single decker bus and a car to pass, whilst cars are parked. Many drivers do not know the width of their vehicles and so hang back to let buses through and therefore hold up traffic. It would make more sense to encourage the bus company to restrict buses along Purewell to single decker only. It does not make sense for them to use double decker buses, especially as most of them are virtually empty for most of the day. I think that the extending parking times to 1 hour would be a bad idea, as this would encourage patients visiting the health centre to park in Purewell, further reducing the parking, especially for the visitors to the shops and businesses in Purewell.”
10. “Why are buses using this route when there is a perfectly modern road that runs parallel. Buses should use the Somerford Road to stably lane and then turn left towards leisure centre.”
11. “I have a very low opinion of BCPs ability to listen to what local people want. Christchurch should never have been forced to join Bournemouth and Poole, the residents of Christchurch voted against it but it happened anyway. Christchurch is viewed as unimportant in BCPs eyes. The proposed parking changes will put local shops and services out of business. Most of The Buttery car park is rented out to the medical centre which leaves very few spaces, perhaps if it wasn't and BCP offered free or minimal cost (50p) parking there for 30 minutes and free permits for people who actually live in Purewell your parking plan would be tenable. The Buttery car park receives very little in the way of upkeep and there is frequently rubbish and broken glass strewn around making parking there hazardous, perhaps sorting that out would help as no one wants to drive over broken glass/rubbish that could potentially cause damage to their cars.”
12. “Purewell is increasingly horrendous for parking in the adjacent roads and this will make it worse.”
13. “I live on Moffat but often have to park on Purewell. This is madness.”
14. “The proposal is unnecessary. The parking is essential for local businesses and residents.”
15. “To Somerford – Stewarts.”
16. “Get rid of the ridiculous parking. Roads are for driving on, not parking. Huge hazard for cyclists - glad I won't be responsible if there is a death on this road due to inaction.”
17. “Just get on and do it.”

18. *"The amount of parking on this road is the issue. You should be removing parking, so buses can quickly get through. Your plans feel illogical."*
19. *"Could you not make some resident parking in the Two Riversmeet centre car park so that you take parking off of the road?"*
20. *"To go to church."*
21. *"Make more car parking spaces available. Change the bus routes to make them more cohesive rather than sink more businesses in the borough! Stop the war on the motorist and do the right thing- make it EASIER to park, not harder!"*
22. *"I think you should consider implementing bus priority signage to (at the very least) encourage drivers to give way to oncoming bus traffic, especially at specific points along the route."*
23. *"Shops and businesses need to be considered above all else, therefore existing parking should remain the same."*
24. *"Parked cars are effective traffic calming. Speeds will increase, safety will be compromised, homes will be shaken to their foundations!"*
25. *"At least two bus routes could be diverted - from Somerford Road, turn right at Purewell roundabout onto Purewell Cross Road, left at Stony Lane Roundabout and onto Stony Lane. Turn right onto Bridge Street, thus completely removing Purewell from the journey! Less buses, less congestion, less pollution, less shaking of our homes! Check the data of bus journey times - average was about 2m 30seconds down Purewell! Apart from the nonsense figures you put forward of 15 minutes + This only happens when there are roadworks or the bypass is compromised. How many seconds are you looking to shave off?"*
26. *"How do you expect businesses to run as usual? Use your minds for once and then propose a better idea. Not just an idea that benefits the rich who control the bus company. I will be permanently moving from this area until BCP grow some brains and use them how they should be used."*
27. *"Local businesses and people who live their need the parking spaces."*
28. *"One way section controlled by ATS."*
29. *"Removing parking bays is not solution to this problem, people need to park somewhere, the solution is to make Purewell one way and the problem will be solved."*
30. *"Purewell needs to be one way It will solve so many problems."*
31. *"I strongly agree with weight limits and 20mph zones. My entire house shakes when trucks and buses go past. This is supposed to be a conservation area, nothing to do with trucks going past helps conserve our properties."*
32. *"The house shakes when trucks go past, I strongly support a weight limit and 20mph zone."*
33. *"Great idea, traffic is a nightmare due to parked cars."*
34. *"Turn Purewell Road into a one way that way busses and traffic would flow and residents could get more parking."*

35. *"Purewell - and, particularly, Bridge Street - make no provision whatever for cyclists. I think that the South footpath through the light-controlled, contra-flow section should be designated as a shared path for pedestrians and cyclists."*
36. *"We struggle now to park and with companies not providing parking for their employees and company vans like gas and lorries in residential area in Purewell and side roads it's a nightmare. Purewell is always busy as used as rat run and lorries who don't need to come down Purewell and especially at night which shakes our house to their foundations what that too. I'm over 60 and shift work in Poole means I cannot use public transport and as I have to work too 67 now, I need to use a car. It's stressful as it is to park now and, in the summer, its worse because people will not use carpark and park in places we need to park."*
37. *"Taking out parking, spaces will make it more stressful than it already is when you have to use a car due to shift work and therefore reducing parking will impact mental health. 2 stopping lorries coming down Purewell when it's quite like in the early hours and nighttime they will still come down here and speed they all will. So, unless there are cams to stop people bringing lorries down Purewell at night which there is no reason for lorries to coming down Purewell at night as there nothing open drivers will still drive at silly speeds and will shake our houses. Also, 20mph if you live in Purewell the fumes when its solid traffic during the summer will not make a difference. Purewell will always be used as a rat run so even without parking altogether it will still be solid traffic while people use it as a rat run. Just make it access only road. This will be better fir residents and buses."*
38. *"This will force parking onto smaller residential roads where we have already seen parking cause problems for bin lorries, ambulances and delivery vans."*
39. *"People need to be able to park their cars near their home, to are seeking to meet their cars to satisfy a bus company."*
40. *"Make Purewell one way and 20 mph."*
41. *"Please note BCP policies in general. "Pleasant and healthy streets, safety, rat-runs, priority to pedestrians and cyclists". I suggest some of the planners try cycling or even crossing the road near where I live in the middle of Purewell; it's a terrifying death trap!"*
42. *"This parking causes absolute chaos and bus gets always delayed and i reach late for my work."*
43. *"All bays should be removed and additional off-street parking made available, as this is a busy but narrow road. The existing car park should be made free to use for very short durations (i.e. the existing 30 minutes or whatever you were intending to extend this duration to) to off-set this. Buses or emergency vehicles should not be hindered because parked vehicles are in the way. Most of the bays are outside domestic properties anyway, or outside businesses with their own off-street customer parking."*
44. *"The traffic does not get backed up by larger vehicles that have no room to get through."*

45. *"Would free up delays to road users having to wait for people to park or exit parking. Hopefully make traffic flow better."*
46. *"Bus driver."*
47. *"It would very beneficial as it would improve bus running times, there for offering a more reliable and punctual service."*
48. *"When lots of cars are parked it takes for ages for the bus to go through no one lets them out."*
49. *"I live on Purewell."*
50. *"The proposal states that it wants to improve visibility at junctions. It is quite often impossible to see traffic clearly when entering Purewell from Fernlea. If the keep clear sign was enlarged and a parking space was removed either side of the entrance to Fernlea, this would give better, safer visibility to all. It would also create a passing place. At present, we can apply for a day parking pass for trades to carry out Essen work on our homes. If they remove the parking where will trades men park. For instance, window cleaners, gas service engineers, electricians and carers for the elderly. I will welcome a residents parking permit in this area if it allows essential services to park outside our property to carry out essential maintenance and work."*
51. *"Safety at the Fernlea junction needs improving asap. It's extremely difficult trying to get out the junction because of the parking either side. You need to remove at least 1 car length either side. People regularly have near misses as you just can't see a thing when trying to pull out the junction. I don't think there's a need for another crossing, then existing one is substantial enough. You need to come up with some alternative parking for residents and business visitors. The 10 parking spaces at the Buttery is nowhere near enough. The public and homeowners along Purewell also use the private car park at Fernlea, there's only 12 spaces for the 17 flats there so that itself is a massive issue. Before taking parking away, you need to make sure there is enough for the people who use them. The buses need to slow down as well, especially in the evenings."*
52. *"I wish to protest about this plan to remove the extremely useful and needed parking in Purewell. I am a relative of family living here & easy & safe access is essential with the visiting & close parking to the house, so that very young children & relatives in their 90's, with all their essential & needed extra luggage/equipment, can be brought into the house at the same time, in a safe way. It is essential that there is safe & easy access to visit this house without what would be an unachievable distanced walk by young & old, if this close parking to property is taken away. This parking area in Purewell is also a well-used & busy, essential place to park when wanting to visit local eateries or shops including the vets (again with poorly animals & cumbersome equipment - like animal carriers) & florists. In these present times of increased numbers of businesses struggling to survive and the high cost of living - the need for people to be supported by their community is all the greater & this is a very disruptive and insensitive plan to be proposed. I feel that the Purewell Community needs to be helped to have its businesses thrive and the people*

that live there enabled to enjoy visits from their friends and family at their convenience. I believe that with this very necessary area of parking being removed it may well result in less custom to the local businesses, with possible resulting closures, and indeed for the people who live there, a reduction in people finding it convenient & therefore wanting to visit. This in turn can lead to increased loneliness & isolation as visits from their friends and family are greatly reduced or even stopped. This will occur for those with poor mobility who cannot manage the walk from the local car park. The residents of this area need to be able give easy access to visiting health care practitioners, such as district & psychiatric nurses, chiropodists & health visitors, to name a few, often on a tight schedule, needing to park by their patients' homes to gain easy access to carry out their planned visit before getting to their next planned visit. In the PETITION AGAINST 2025 BSIP PUREWELL (P110) JANUARY 2025 - statement - it already also indicates that there are only 10 places in the local car park, in the indicates that there are only 10 places in the local car park, in the day, as the rest are reserved for the Doctors Surgery & the residents of The Buttery. Therefore, with the removal of the current places to park there will definitely be reduced access to visit houses & shops & businesses. I re-iterate again that I wish that this action in Purewell does not occur. Thank you."

53. "Residents and visitors to the shops need this parking."

54. Sight lines for drivers entering or leaving Fernlea

55. "I agree with more visibility at junctions but I protest at increasing vehicle speed. 20 mph is plenty along this busy road. When the road works on the bypass were happening and Purewell was parking free zone it was SO dangerous as a pedestrian. Cars RACED along there. Buses are already doing enough damage to our houses by shaking the foundations. An investigation needs to be done into the structural integrity of the road. Was this Why are the buses making whole buildings move. Should they even be travelling down this road which isn't fit for purpose when we have an alternative of going along the bypass and down stony lane into town."

56. "I visit my elderly mother and help with shopping and household duties."

57. "I think the parking spaces should be kept as they are, because they act to limit the speed of the traffic through this road. Whenever parking spaces are empty, it encourages drivers, including buses to speed along the road, which is dangerous. I don't understand why there have to be so many buses along the road. Most of them are virtually empty with maybe one or two on board. Surely it would be better to lay on minibuses, rather than normal buses or double-deckers. Minibuses would be able to get along the road perfectly well, and they would be more environmentally friendly too. I think it is nonsensical to be dropping the speed along Somerford from 40 to 30, while trying to speed it up along Purewell, which is a narrower road and more dangerous for pedestrians."

58. "Having lived in Purewell for over 20 years I am used to bus companies lobbying Council to remove on street parking to "improve" their service.

Previous Councils have had the common sense to refuse these applications, and I urge you to do the same. The existing parking bays play an important role in traffic calming. Their removal would inevitably lead to increased vehicle speeds, frequently exceeding 30 mph, as already occurs during quieter periods. This will prove a danger to pedestrians and sooner rather than later be the cause of injury considering the number of very young and elderly people who use this main artery into Christchurch. If this does go ahead it will be an essential to introduce a 20mph limit as the danger to pedestrian and especially cyclists of not only speeding cars but HGVs including massive car transporters. Finally, the petition's claim that the two minute journey between Purewell Cross Roundabout and Stony Lane has, in some cases, taken over 13 minutes requires clarification. Can driver logs substantiate this, and did these delays occur during periods of exceptional congestion caused by extensive roadworks in Christchurch? In conclusion, I am deeply concerned that BCP is considering measures that would increase traffic speeds on a residential road, contrary to the approach being adopted by many responsible councils elsewhere."

59. *"I am writing to formally object to the updated design proposals for the Bus Service Improvement Plan consultation in Purewell, specifically in relation to the impact on Moffat Road. I do not believe the proposals represent an improvement for residents of Moffat Road. The suggested benefits do not outweigh the significant and very real risks of increased congestion, reduced access, and heightened safety concerns for those of us who live here. Moffat Road is already a narrow and heavily constrained residential road. As a household, we have had to pay a substantial amount to the council to have our kerb lowered purely to ensure we have a viable place to park. Even with this, vehicles already regularly have to park partially on the pavement to allow larger vehicles to pass. Refuse collections are frequently hampered due to parked vehicles, and access issues are already present without any further changes being introduced. The proposals appear likely to exacerbate these existing problems. Increased traffic flow or changes in road use will inevitably worsen congestion, restrict access further, and increase the risk to residents, pedestrians, and service vehicles. I am particularly concerned about emergency access and would like to understand whether a full risk assessment has been carried out in consultation with the fire brigade and other emergency services to assess the adverse impact should these proposals go ahead. In addition, Moffat Road already experiences overspill parking from nearby Cameron Road and Livingstone Road when residents there are unable to park in their own streets. It is unclear where these vehicles would be expected to go under the proposed changes. We also regularly experience parking pressures from attendees of the Kingdom Hall, who frequently park on Moffat Road despite there being a car park available at Two Rivers Meet, which appears to be avoided due to parking charges. Any reduction in available or accessible parking on Moffat Road will significantly worsen an already unsustainable situation. In summary, the proposals do not*

adequately consider the lived reality of residents on Moffat Road, nor do they address existing congestion, parking pressures, refuse access, or emergency vehicle requirements. Without clear evidence that these serious concerns have been fully assessed and mitigated, I cannot support the proposed changes."

60. *"It just seems unnecessary given the amount of time buses spend idling outside Christchurch Library."*

61. *"Removing this day time parking will make it even more difficult to turn right onto Purewell."*

1) *Any future planned buildings should have proper parking facilities included in their proposed plans, even if it reduces size of developments. 2) Proper scooter "park" so they are not discarded "ad hoc" on pavements so they do not present dangers to pedestrians - at present heaven help anyone who has slight mobility issues. (This applies across BCP!!)."*

62. *"The Stony Lane traffic lights controls traffic and allows good traffic flow. However, car drivers have no patience or courtesy so don't give way when they should because obstruction of parking are on their side of the highway. Any changes to parking is not deemed necessary as inconsiderate driving is the motorist in not giving way. Size of car delivery vehicles and articulated vehicles shouldn't be permitted on this section and have caused large problems but no survey question on these vehicles. Bus drivers spoken to have said Purewell is no different to lots of bus routes problems so at Purewell they see no problems."*

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64. *"Not necessary, these spaces are Always empty during this period. Inconsiderate drivers sometimes not giving way, not pulling in to empty spaces."*

65. *"Vehicles using Purewell roundabout to Stony Lane, ridiculously allowing car transporters to use this stretch, alternatively they should return to the bypass to access other car dealerships on the Somerford Rd?? Illegal motorised scooters using narrow pavements and roads through this area and other areas, including town centre. In addition, electric bikes also using pavements and going against the lights over Town Bridge and ignoring the RED stop lights at traffic lights."*

66. *"Please protect church goers."*

67. *"I travel on the bus often and at various times and there has never been a hold up. Occasionally the bus has to wait behind a parked car to allow oncoming larger vehicles to pass."*
68. *"To get to exercise class in St Josephs."*
69. *"The plan suggests buses can take 13 minutes to travel along Purewell. I have used buses here for 12 years and I feel this is a total exaggeration. The only time this has happened is when there are roadworks either on Purewell or Purewell Cross Road or the bypass, i.e. last year's closure of the bypass."*
70. *There is a very real need for a pedestrian crossing somewhere half way along Purewell. Currently there is nowhere to cross except at the west end and east end. These impacts getting safely to churches, houses, businesses, bus stops. Consideration needs to be given to a cycle lane on Purewell Cross Road to help stop cycles/scooters weaving on and off the pavement of Purewell. There is a very wide verge on Purewell Cross Road. Also there needs to be a safe crossing on the Stony Lane roundabout for pedestrians."*