

# BCP Council Waste Strategy



**Bournemouth, Christchurch and Poole (BCP) Council's Waste Team is drafting our Waste Strategy for 2026-2036. This strategy will guide our waste services over the next ten years. We aim to develop a sustainable, effective, and efficient waste management plan that meets the needs of residents, businesses, and government requirements.**

**Our strategy is built around a set of ambitions and we would like to hear your thoughts on our areas of focus and ambitions, and also understand your needs.**

**By participating in this questionnaire, you will help shape a strategy focused on reducing waste, encouraging reuse, increasing recycling rates, and promoting sustainability.**

**Thank you for taking the time to share your views and suggestions.**

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## **Privacy statement**

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To compile our ten-year strategy, we have focused on a set of ambitions.

## **Ambitions**

- 1. Engage and enable residents and businesses to reduce waste and recycle more –** Supporting residents and businesses with education, campaigns, and services that encourage reuse and repair.
- 2. Effective and efficient waste collections -** Design waste collection systems that use resources efficiently, reduce environmental impact, and provide cost-effective services.
- 3. Sustainable waste disposal –** Dispose of waste in ways that protect the environment, save resources, and use new waste management technologies. Also, manage waste near where it's created to cut down on transportation and related environmental costs.
- 4. Modern infrastructure –** Improving our waste sites to maintain efficient waste collection and disposal facilities.
- 5. Model the circular economy and apply the waste hierarchy –** Keeping items in use for as long as possible, encouraging the cycle of reuse, repair and recycling, to prevent waste and extend the life of everyday items. Then manage waste in order of environmental benefit: reduce, reuse, recycle, energy recovery and disposal.
- 6. Sustainable waste targets –** How we collect and dispose of waste contributes to carbon emissions. The Council aims to run carbon neutral operations by 2030 and make the Bournemouth, Christchurch and Poole area carbon neutral before 2045. We also need to meet the Government's waste targets to recycle 65% of our waste and send less than 10% to landfill by 2035.
- 7. Futureproof and safe services –** Make sure our services follow new government laws and safely run our waste sites and collection services according to permit rules.

**Q1 Do you support the proposed waste strategy ambitions?**

(Tick one per line)

	Strongly support	Support	Neither support nor oppose	Oppose	Strongly oppose	Don't know / no opinion
Engage and enable residents and businesses to reduce waste and recycle more	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Effective and efficient waste collections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sustainable waste disposal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Modern infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Model the circular economy and apply the waste hierarchy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sustainable waste targets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Futureproof and safe services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q2 Would you like to comment on your answers?**

**Q3 Are there any other ambitions you think should be considered?**

## Our areas of focus

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### Ambition 1 : Engage and enable residents and businesses to reduce waste and recycle more

**Q4 How do you hear about your council recycling and waste services?**

(Tick all that apply)

- BCP Council website .....
- Social media.....
- BCP Council emails.....
- Other news webpages e.g. Bournemouth Echo .....
- Advertising at our recycling centre .....
- Other.....

If Other, please specify

**Q5 What are your preferred methods of communication when hearing from BCP Council about recycling and waste services?**

(Tick all that apply)

- An app.....
- Leaflets .....
- Social media.....
- Website.....
- Email.....
- Other.....

If Other, please specify

**Q6 There are education campaigns and smaller service improvements we could consider; please select the top three options we should focus on.**

(Tick three replies)

- Campaigns to reduce food waste e.g. community events or leaflets.....
- Campaigns to support residents to recycle more at home .....
- Support zero waste projects which assist residents in reuse and repair.....
- Increase the items that can be recycled at our recycling centres .....
- Increase the items which can be recycled at home.....
- Additional events / promotions to increase use of reusable nappies .....
- Offer a reusable feminine hygiene and incontinence product discount voucher scheme.....
- Other .....

If Other, please specify

## Ambition 2: Effective and efficient waste collections

**Q7 On average how full are your bins on collection day?**

(Tick one per line)

	Less than half full	Half full	Three quarters full	Full	Excess - I need more capacity	I don't have this service
Rubbish	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recycling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Garden Waste	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Food Waste	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q8 What non-recyclable items are in your rubbish bin?**

(Tick all that apply)

- Plastic waste not currently included in recycling collections .....
- Nappy waste .....
- Absorbent hygiene products e.g. feminine hygiene, incontinence etc .....
- Pet waste .....
- Other .....

If Other, please specify

**Q9 The government's preferred method of recycling is that we separate card and paper from other recycling. Would you separate your recycling further at home?**

(Tick one reply)

- Yes - I would separate further.....
- No - I would not separate further.....
- Other.....

If Other, please specify

**Q10 Could you accommodate extra recycling bins at your home?**

(Tick one reply)

- Yes - I can accommodate extra recycling bins.....
- No - I cannot accommodate extra recycling bins .....
- Other.....

If Other, please specify

**Q11 Do you / would you use a food waste collection service?**

(Tick one reply)

- Yes (Go to question 13).....
- No (Go to question 12).....
- Not applicable (Go to question 12) .....

**Q12 If you do not or would not use the food waste service, please can you help us understand the reason for this?**

(Tick all that apply)

- Not currently available in my area .....
- Lack of space for food waste bins .....
- Compost at home .....
- Concerns about hygiene .....
- Other .....

If Other, please specify

**Q13 Are there any other materials you would like to be able to recycle at home?**

(Tick all that apply)

- Textiles .....
- Plastic bags and wrappers .....
- Small electricals .....
- Other .....

If Other, please specify

**Q14 What would make it easier for you to recycle more?**

(Tick all that apply)

- More bins .....
- Fewer bins .....
- More collections .....
- Clearer instructions from the Council .....
- Clearer instructions on packaging .....
- Other .....

If Other, please specify

**Q15 What do you currently do with plastic bags and wrappers that cannot be recycled in your recycling bin? e.g. bread bags**

(Tick all that apply)

- Take them to a supermarket collection point .....
- Take them to another collection point .....
- Put them in my rubbish bin .....
- Other .....

If Other, please specify

**Q16 Which of the following Council Services are you aware of?**

(Tick all that apply)

- Commercial waste bin / bag collections.....
- Bulky waste collection service e.g. sofas, beds and large domestic appliances .....
- Skip hire / grab bag service.....
- Separate kerbside battery recycling collections (in a carrier bag, left on top of the recycling bin)..
- Textile recycling banks (at recycling centres and in locations around the BCP area).....

**Q17 Which of the following Council services do you use or have you used?**

(Tick one per line)

	Never used it	Almost every day	At least once a week	About once a month	Within the last 6 months	Within the last year	Longer ago	It does not apply / Don't know
Commercial waste bin / bag collections	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bulky waste collection service e.g. sofas, beds and large domestic appliances	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Skip hire / grab bag service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Separate kerbside battery recycling collections (in a carrier bag, left on top of the recycling bin)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Textile recycling banks (at recycling centres and in locations around BCP)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**Q18 If you run a business in the BCP area do you use our Commercial Waste services or another provider?**

(Tick all that apply)

- BCP Council.....
- Other service provider.....
- I don't use this service.....

**Q19 If you run a business in the BCP area which of these Commercial Waste services do you use?**

(Tick all that apply)

- Refuse bin / bag collection service .....
  - Recycling bin / bag collection service .....
  - Food waste bin collection service .....
  - Skip service.....
  - Commercial weighbridge at our recycling sites.....
  - Refuse, recycling and food collection service for events .....
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### **Ambition 3 : Sustainable waste disposal**

**Q20 How important to you is it that your waste is treated within 100 miles of BCP?**

(Tick one reply)

- Very important.....
  - Quite important .....
  - Not that important.....
  - Not at all important.....
  - Don't know .....
- 

### **Ambition 5: Model the circular economy and apply the waste hierarchy**

**Q21 Which of the following BCP Council reuse initiatives are you aware of?**

(Tick all that apply)

- new to you .....
- Reusable nappies .....
- Zero waste projects map.....
- Schools environment award.....
- Love Food Hate Waste .....
- I am not aware of any of the above.....

**Q22 Which of the following BCP Council reuse initiatives have you used?**

(Tick all that apply)

- new to you .....
- Reusable nappies .....
- Zero waste projects map.....
- Schools environment award.....
- Love Food Hate Waste .....
- I have not used any of the above .....

## Ambition 6 : Sustainable waste targets

**Q23 Are you aware that reducing and recycling plastic, food waste and garden waste is an important way to reduce the emissions causing climate change?**  
(Tick one reply)

- Yes .....
- No .....

**Q24 Would you like to provide additional comments or details regarding your answer?**

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## Ambition 7 : Futureproof and safe services

**Q25 Are there any other items you would like to be able to recycle at the household waste recycling centres?**  
(Tick all that apply)

- Plastic bags and wrappers .....
- Hard plastics e.g. toys, garden furniture .....
- Mattresses .....
- Carpets .....
- Other .....

If Other, please specify

**Q26 To reduce waiting times would you use a booking system to book a slot on the day and up to a week in advance to visit your recycling centre?**  
(Tick all that apply)

- Yes - on the day .....
- Yes - up to a week in advance .....
- No - I don't want to do either .....
- Other .....

If Other, please specify

**Q27 Would you like to provide additional comments or details regarding your answer about a booking system?**

**Q28 The Government is proposing to introduce a deposit return scheme where a small deposit will be charged on single use drinks containers (plastic bottles and cans) and this deposit would be returned when the containers are deposited at a collection point, would you use this scheme or continue to use your household recycling bin for these items?**

(Tick one reply)

- Yes - I would use this scheme .....
- I would use both this scheme and the household recycling bin .....
- I would not use this scheme but would use the household recycling bin .....
- I wouldn't use this scheme or the household recycling bin .....
- I don't know .....

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## About you

**Q29 What sort of property do you live in?**

(Tick one reply)

- House / Bungalow .....
- Block of flats .....
- House converted into flats .....
- House of multiple occupancy (HMO) .....
- Other .....

If Other, please specify

**Q30 Do you own or have access to a car?**

(Tick one reply)

- Yes .....
- No .....

**Q31 How many people live in your household including yourself?**

**Q32 How did you find out about this consultation?**

(Please tick all that apply)

- BCP Council social media .....
- BCP Council e newsletter .....
- BCP Council website .....
- Other social media .....
- Local newspaper (e.g. Echo, Advertiser).....
- Library .....
- From a BCP Council Councillor .....
- From a BCP Council employee .....
- From an MP .....
- Other .....

If other, please state

**Q33 Are you responding as an individual or on behalf of a business or organisation?**

- Individual (Go to question 35) .....
- A business or organisation .....

**Q34 Please tell us which organisation you are responding on behalf of?**

**Q35 Please tell us your full postcode.**

This will help us understand if there are different views from residents in different areas.

**It is important that we understand how these proposals could affect different people within our community which is why we ask you personal questions about yourself. If you do not feel comfortable providing this data then please select 'prefer not to say'. The information we collect will be confidential and any data published cannot be traced back to you.**

**Q36 Are you aged:**  
(Tick one reply)

- Under 16 .....
- 16 - 24 years .....
- 25 - 34 years .....
- 35 - 44 years .....
- 45 - 54 years .....
- 55 - 64 years .....
- 65 - 74 years .....
- 75 - 84 years .....
- 85+ years .....
- Prefer not to say.....

**Q37 What is your sex?**  
(Tick one reply)

- Female .....
- Male .....
- Prefer not to say.....

**Q38 What is your sexual orientation?**  
(Tick one reply)

- Straight / Heterosexual .....
- Gay or Lesbian .....
- Asexual .....
- Bisexual .....
- Other (specify below if you wish) .....
- Prefer not to say .....

**Q39 Are your day-to-day activities limited because of any physical or mental health conditions or illnesses, lasting or expected to last 12 months or more?**  
(Tick one reply)

- Yes - limited a lot .....
- Yes - limited a little .....
- No.....
- Prefer not to say .....

**Q40 What is your religion or belief?**

(Tick one reply)

- No religion.....
- Christian (Church of England, Catholic, Protestant and all other Christian denominations).....
- Buddhist.....
- Hindu.....
- Jewish.....
- Muslim.....
- Sikh.....
- Any other religion or belief (please specify below if you wish) .....
- Prefer not to say.....

**Q41 What is your ethnic group?**

(Tick one reply)

- White English / Welsh / Scottish / Northern Irish / British .....
- White Irish.....
- White Gypsy or Irish Traveller .....
- Roma .....
- Any other White background (please specify below if you wish) .....
- Mixed White & Black Caribbean .....
- Mixed White & Black African .....
- Mixed White & Asian .....
- Any other Mixed/ Multiple ethnic background (please specify below if you wish).....
- Black / British Caribbean .....
- Black / British African .....
- Any other Black / African / Caribbean background (please specify below if you wish).....
- Asian / British Indian .....
- Asian / British Pakistani.....
- Asian / British Bangladeshi.....
- Asian / British Chinese .....
- Any other Asian background (please specify below if you wish) .....
- Arab .....
- Any other ethnic group (please specify below if you wish).....
- Prefer not to say.....

**Thank you for taking part in this survey.**

Please return your survey to:

**BCP Council Waste Strategy Consultation,**

Research and Consultation Team,

BCP Council,

Civic Centre,

Bourne Avenue,

Bournemouth, BH2 6DY; or drop them into the 'Have Your Say' boxes in any of BCP's libraries.