



Your library service - help us shape the future

Your Libraries

We would like to hear your views on the library service to help inform BCP Council's first library strategy.

We would like to know how people currently use the library service and what they would like the service to look like in the future.

We'd also like to hear from people not currently using the library service and understand what prevents them from doing so.

As a council we must provide a comprehensive and efficient library service for all people living, working and studying in Bournemouth, Christchurch and Poole. We need to make sure our library service is sustainable and meets the needs of our communities.

Please read each question carefully and follow the instructions throughout the survey.

Please take part and complete this survey by 11.59pm Tuesday 18 June 2024.

How we will use the information you give us

Completed paper surveys will be sent securely to Darmax Research Ltd for data entry. The survey data is hosted by Snap Surveys on behalf of BCP Council. The data is stored securely as specified in the Snap Surveys privacy policy: www.snapsurveys.com/survey-software/privacy-policy-uk. All information you provide is treated in confidence and in accordance with Data Protection legislation. The information will be used for statistical and monitoring purposes. It will not be used to identify individuals, apart from those instances where you give us consent to contact you using the personal details you have provided us with. You can find out more about how the Research and Consultation team use and store your data in our privacy policy: www.bpcouncil.gov.uk/research-privacy.

Respondent type

Q1 Which of the following apply to you? (Please tick all that apply)

- I'm a BCP Council resident
- I work for BCP Council library service
- I work for BCP Council
- I work in the BCP Council area
- I work for a partner organisation (e.g. NHS, Police)
- I work for a community voluntary sector organisation
- I study in the BCP area
- Other

If other please state

Current use of the library service

There are 24 libraries run by BCP Council within Bournemouth, Christchurch and Poole. We would like to understand how often you currently use the service.

Q2 Have you used any of BCP Council's library services, either in person or online? (Please select one option)

- Yes, in the last six months Go to Q3
- Yes, in the last year Go to Q3
- Yes, in the last two years Go to Q3
- No, not in the last two years but I have in the past Go to Q4
- I've never used a BCP Council library Go to Q4

Q3 Do you visit the library in person, access library services online, or both? (Please select one option)

- In person only Go to Q5
- Online only Go to Q20
- Both in person and online Go to Q5

Residents who have never used the library service or haven't in the last two years

It's important for us to understand why residents are currently not using the service.

Q4 Why do you not use the library service? (Please select all that apply)

- I don't need to use the library service
- I don't want to use the library service
- The opening hours are not suitable for me
- I don't have time
- I don't know what is available
- It's too difficult for me to get to a library
- I can't leave my home
- I would feel out of place
- None of these
- Other

If other, please state

Please now go to Q22

Current use of the library service

Q5 Which library/ libraries do you use or have you used in the last 2 years? (Please select all that apply)

- | | | | |
|----------------------|--------------------------|---|--------------------------|
| Boscombe | <input type="checkbox"/> | Highcliffe | <input type="checkbox"/> |
| Bournemouth | <input type="checkbox"/> | Oakdale | <input type="checkbox"/> |
| Branksome | <input type="checkbox"/> | Parkstone | <input type="checkbox"/> |
| Broadstone | <input type="checkbox"/> | Poole | <input type="checkbox"/> |
| Canford Cliffs | <input type="checkbox"/> | Rossmore | <input type="checkbox"/> |
| Canford Heath | <input type="checkbox"/> | Southbourne | <input type="checkbox"/> |
| Castlepoint | <input type="checkbox"/> | Springbourne | <input type="checkbox"/> |
| Charminster | <input type="checkbox"/> | Tuckton | <input type="checkbox"/> |
| Christchurch | <input type="checkbox"/> | Westbourne | <input type="checkbox"/> |
| Creekmoor | <input type="checkbox"/> | West Howe | <input type="checkbox"/> |
| Ensbury Park | <input type="checkbox"/> | Winton | <input type="checkbox"/> |
| Kinson | <input type="checkbox"/> | a library outside of the BCP area | <input type="checkbox"/> |
| Hamworthy | <input type="checkbox"/> | | |

Q6 Of those you use, which library do you visit most often? (Please select one option)

- | | | | |
|----------------------|--------------------------|---|--------------------------|
| Boscombe | <input type="checkbox"/> | Highcliffe | <input type="checkbox"/> |
| Bournemouth | <input type="checkbox"/> | Oakdale | <input type="checkbox"/> |
| Branksome | <input type="checkbox"/> | Parkstone | <input type="checkbox"/> |
| Broadstone | <input type="checkbox"/> | Poole | <input type="checkbox"/> |
| Canford Cliffs | <input type="checkbox"/> | Rossmore | <input type="checkbox"/> |
| Canford Heath | <input type="checkbox"/> | Southbourne | <input type="checkbox"/> |
| Castlepoint | <input type="checkbox"/> | Springbourne | <input type="checkbox"/> |
| Charminster | <input type="checkbox"/> | Tuckton | <input type="checkbox"/> |
| Christchurch | <input type="checkbox"/> | Westbourne | <input type="checkbox"/> |
| Creekmoor | <input type="checkbox"/> | West Howe | <input type="checkbox"/> |
| Ensbury Park | <input type="checkbox"/> | Winton | <input type="checkbox"/> |
| Kinson | <input type="checkbox"/> | a library outside of the BCP area | <input type="checkbox"/> |
| Hamworthy | <input type="checkbox"/> | | |

Q7 Thinking again about the library you use the most, is the reason you use that library the most because: (Please tick all that apply)

- it's the closest to your home
- it's the closest to your work
- it's the closest to your children's school
- it's the closest to your school / college / university
- it's the closest to where you shop
- it's open at the most convenient time for you
- it's located in the town centre you use most often
- Other

If other, please state

When answering the following section, please base your answer on your experience at the library you use most often.

Q8 How satisfied or dissatisfied are you with your current library? (Please select one option)

Very satisfied	Quite satisfied	Neither satisfied or dissatisfied	Quite dissatisfied	Very dissatisfied	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q9 On average, how often do you visit the library you use most often? (Please select one option)

Almost every day	<input type="checkbox"/>
At least once a week.....	<input type="checkbox"/>
Once every two weeks.....	<input type="checkbox"/>
About once a month.....	<input type="checkbox"/>
Every few months	<input type="checkbox"/>
Once a year	<input type="checkbox"/>
Less than once a year	<input type="checkbox"/>

Q10 Do you normally visit the library on certain days and at certain times or do you visit the library on an ad hoc basis/ when you need to? (Please tick one option)

I use the library on certain days / certain times	<input type="checkbox"/>
I use the library on an ad hoc basis / when I need to	<input type="checkbox"/>

Q11 How do you travel to the library you use most often? (Please select all that apply)

Walk	<input type="checkbox"/>
Cycle	<input type="checkbox"/>
Motor vehicle.....	<input type="checkbox"/>
Bus	<input type="checkbox"/>
Train	<input type="checkbox"/>
Mobility scooter.....	<input type="checkbox"/>
Other	<input type="checkbox"/>

If other please state

Q12 In the last two years, have you visited the library with any of the following? (Please select one option per row)

	Yes	No
A child or young person	<input type="checkbox"/>	<input type="checkbox"/>
A child or young person with a disability	<input type="checkbox"/>	<input type="checkbox"/>
A person whose first language is not English	<input type="checkbox"/>	<input type="checkbox"/>
An adult with a disability	<input type="checkbox"/>	<input type="checkbox"/>
An adult needing support due to old age	<input type="checkbox"/>	<input type="checkbox"/>

Why do you use the library?

In these questions, we would like you to think again about the library you or someone you look after use most often.

Q13 **Why do you visit the library?**
(Please tick all that apply)

- Borrow / browse books and other items
- Attend an activity or event.....
- Use the computers.....
- To do research
- To get help using the computers or personal devices
- To use the printers/ scanners / photocopiers.....
- To use the wifi on personal device.....
- To use the space to study / work
- A free comfortable building / warm space
- Use the community fridge
- Seek general information, advice and support
- Seek information or support about a council service
- Meet people / friends
- To spend time away from home.....
- Visit another organisation located at the library.....
- To hire a meeting room
- To attend an appointment or meeting with another organisation.....
- Other

If other please state

**Q14 How satisfied or dissatisfied are you with the following at this library?
(Please select one option per row)**

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know / N/A
Overall condition of library building	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Range and choice of stock	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Available space for events and activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Available space for meetings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Study space	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Noise level	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Toilets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disabled access	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disabled toilets	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Baby change facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Refreshments	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Parking at or near the library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Secure storage for bikes, scooters etc	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transport to and from the library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Temperature of the library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Printing, scanning and photocopying facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q15 If you are dissatisfied with any of the above, please tell us why in the box below?

Activities and events

The following section asks about activities or events you or your family have attended within the last 12 months at any BCP Council library.

Q16 Do you (or somebody you care for) attend activities or events in person at the library? (Please select one option)

- Yes - activities or events for adults and children Go to Q17
Yes - activities or events for adults only Go to Q17
Yes - activities or events for children only Go to Q18
No Go to Q19

Q17 Which activities or events for adults do you attend? (Please select all that apply)

- Reading groups
Crafts e.g knitting, journalling
Writing groups
Family and local history
Tech buddies
Games
Coffee mornings
Author and other talks
Exhibitions
Event screenings
Quizzes
Music recitals
Other

If other please state

Q18 Which children's activities or events do you / your children attend? (Please select all that apply)

- Wriggle and Rhyme
Toddler time
Stay and Play / Toy libraries
Reading groups
Crafts
Lego club
Games
Coding club
School holiday activities
Author and other talks for children
Treasure hunts
Other

If other please state

Stock and resources

Q19 Which of the following have you physically borrowed from any library venue over the last two years? By 'physically borrowed' we mean that you have been to the library itself, rather than borrowed online.

(Please select all that apply)

- Large print fiction - story books (e.g crime, romance etc)
- Large print non fiction - for pleasure (e.g. Biographies, true crime etc)
- Print fiction - story books - (e.g. crime, romance etc).....
- Print non fiction - for pleasure (e.g. Biographies, true crime etc)
- Print non fiction - for research and guidance (e.g. health, travel guides etc).....
- Audio book fiction - CD, Playaway, (e.g. crime, romance etc)
- Audio book non-fiction CD, Playaway - (e.g. true crime, biographies).....
- Music CDs.....
- Sheet music
- DVDs.....
- Maps
- Toys.....
- Jigsaw puzzles.....
- Other
- None of the above.....

If other please state

Q20 Which of the following have you borrowed online from the library over the last 2 years?

(Please select all that apply)

- e-books - BorrowBox
- e-audio books - BorrowBox
- e-newspapers - BorrowBox
- e-magazines - Libby app
- None of the above.....

Q21 When reading a book do you prefer to read a paper version or an online/ e-book?

(Please select one option)

- Paper version.....
- Online.....
- I like both equally
- Don't know

Importance of the library service to you, your family and your wider community

Q22 How important is the library service to you, your family and your community?
 (Please select one option per row)

	Very important	Quite important	A little important	Not that important	Not at all important	Don't know
you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
your family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
your community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q23 Please tell us in your own words, what impact the library service has had on your life, if any?

Future library service

We'd like to hear from library users and non users about what would encourage you, if anything, to use the library or use it more often in the future.

Q24 What would encourage you to use the library service or to use it more often in the future?
 (Please select all that apply)

- Nothing would encourage me to use the library service
- Improved range and choice of physical stock
- Improved range and choice of online stock.....
- Opening hours that better suit your lifestyle
- Better digital access, support and equipment
- Activities or events.....
- Better availability of study / work places.....
- Better availability of meeting rooms for community use.....
- A Cafe or refreshments in the library.....
- Initiatives which encourage the reuse or borrowing of items (swaps etc).....
- Increased parking at or near the library
- Secure storage for bikes, scooters etc.....
- Better transport options to and from the library.....
- Other.....

If other please state

The next section in the survey asks you about future opening hours of the library service. As part of the library strategy we want to ensure libraries are open at the most convenient times for our communities.

Q25 If libraries were open at a convenient time for you, do you think you'll use / continue to use the library service within the next 3 years? (Please select one option)

Yes Go to Q26

No..... Go to Q28

Not sure..... Go to Q26

Q26 Which days and times would you prefer to use the library service? (Please select all that apply)

	Before 9am	Morning	Over lunchtime	Afternoon	Evening (5-7pm)	Later than 7pm
Monday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tuesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wednesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Thursday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Friday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Saturday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sunday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q27 And how often would you use these selected hours? (Please select one option per row)

	About once a week	About once every two weeks	About once a month	Less frequently than once a month	Would not use on this day
Weekdays (Mon-Fri)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Saturday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sunday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Future focus of the library service

Q28 What do you think should be the focus of the library service?
(Please select up to five options)

- Supporting children to develop reading and social skills
- Supporting literacy
- Promoting reading for pleasure
- Running a programme of arts and culture events and activities
- Promoting health and wellbeing
- Providing digital access e.g. computers/ wifi.....
- Providing a safe and warm space
- Providing access points to other council services.....
- Providing access points to other public services (e.g. NHS, Police)
- Providing access to voluntary and support organisations (e.g. Citizens' Advice).....
- Providing access to commercial organisations (e.g. banks).....
- Other.....

If other please state

Future choices for the library service

You may be aware of the financial challenges facing all councils across the country. As part of the library strategy we need to make sure that we are providing a library service that is sustainable and meets the needs of our communities. The following section asks for your views on approaches that could be used to help manage the costs associated with delivering a library service.

Q29 To what extent do you support or oppose the following approaches to managing costs associated with delivering a library service? (Please select one option per row)

	Strongly support	Tend to support	Tend to oppose	Strongly oppose	Don't know
Using volunteers to extend existing library opening hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using volunteers to run events in the library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Unstaffed opening, using technology to extend opening hours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reducing the amount of money spent on books	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relocating libraries into other community buildings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relocating other facilities/ council services into library buildings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reducing the number of library locations based on the number of people using each library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reducing the number of library locations based on available transport options to other libraries	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Moving the library services from a venue where the cost of running and / or improving the building would be greater than the cost to relocate it.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The council could explore making other council and public services available from library buildings or moving libraries to other community buildings within the community.

Q30 If we were looking to relocate other services into library buildings, which of the following do you feel would be useful to you? (Please select all that apply)

- Adult Health and Social Care advice
- Children Education and Social Care advice
- Housing support and advice
- Planning
- Employment, skills and training support
- Citizens Advice
- NHS
- Police
- Banks
- None
- Other

If other please state

Q31 If we were looking to relocate libraries into other types of venues, which of the following do you feel would be acceptable? (Please select all that apply)

- Shopping centres
- Supermarkets
- Leisure Centres
- Family hubs
- Community Centres
- Empty shop units in retail spaces / high streets
- None
- Other

If other, please state

Your ideal library service

Q32 Please use this space to tell us your ideal library service?

Q33 Have you seen a library elsewhere in the UK or another country that you thought was really good?

Please tell us which ones and why below, if you haven't then please leave the boxes blank.

Library example 1

Library example 2

Library example 3

About you

Q34 Please tell us your full postcode. This will help us understand how residents living in different areas across Bournemouth, Christchurch and Poole use the library service.

It is important that we understand how the library service is used / not used by different people within our community which is why we ask you personal questions about yourself. If you do not feel comfortable providing this data then please select 'prefer not to say'. The information we collect will be confidential and any data published cannot be traced back to you.

Q35 Are you aged:
(Please select one option)

- | | | | |
|---------------------|--------------------------|-------------------------|--------------------------|
| Under 16..... | <input type="checkbox"/> | 55 - 64 years | <input type="checkbox"/> |
| 16 - 24 years | <input type="checkbox"/> | 65 -74 years | <input type="checkbox"/> |
| 25 - 34 years | <input type="checkbox"/> | 75 - 84 years | <input type="checkbox"/> |
| 35 - 44 years | <input type="checkbox"/> | 85+ years | <input type="checkbox"/> |
| 45 - 54 years | <input type="checkbox"/> | Prefer not to say | <input type="checkbox"/> |

Q36 What is your sex?
(Please select one option)

- | | | | |
|-------------|--------------------------|-------------------------|--------------------------|
| Female..... | <input type="checkbox"/> | Prefer not to say | <input type="checkbox"/> |
| Male..... | <input type="checkbox"/> | | |

Q37 Is the gender you identify with the same as your sex registered at birth?
(Please select one option)

- | | | | |
|---|--------------------------|-------------------------|--------------------------|
| Yes..... | <input type="checkbox"/> | Prefer not to say | <input type="checkbox"/> |
| No, please write in gender identity below | <input type="checkbox"/> | | |

Q38 What is your sexual orientation?
(Please select one option)

- | | | | |
|-------------------------------|--------------------------|--|--------------------------|
| Straight / Heterosexual | <input type="checkbox"/> | Bisexual..... | <input type="checkbox"/> |
| Gay or Lesbian..... | <input type="checkbox"/> | Other (specify below if you wish)..... | <input type="checkbox"/> |
| Asexual | <input type="checkbox"/> | Prefer not to say..... | <input type="checkbox"/> |

Q39 Are your day-to-day activities limited because of any physical or mental health conditions or illnesses, lasting or expected to last 12 months or more?
(Please select one option)

- | | | | |
|------------------------------|--------------------------|------------------------|--------------------------|
| Yes - limited a lot..... | <input type="checkbox"/> | No..... | <input type="checkbox"/> |
| Yes - limited a little | <input type="checkbox"/> | Prefer not to say..... | <input type="checkbox"/> |

**Q40 What is your ethnic group?
(Please select one option)**

- White English / Welsh / Scottish / Northern Irish / British
- White Irish
- White Gypsy or Irish Traveller.....
- Roma.....
- Any other White background (please specify below if you wish).....
- Mixed White & Black Caribbean
- Mixed White & Black African
- Mixed White & Asian.....
- Any other Mixed/ Multiple ethnic background (please specify below if you wish).....
- Black / British Caribbean
- Black / British African
- Any other Black / African / Caribbean background (please specify below if you wish).....
- Asian / British Indian
- Asian / British Pakistani
- Asian / British Bangladeshi
- Asian / British Chinese.....
- Any other Asian background (please specify below if you wish).....
- Arab.....
- Any other ethnic group (please specify below if you wish).....
- Prefer not to say.....

**Q41 What is your religion or belief?
(Please select one option)**

- No religion
- Christian (Church of England, Catholic, Protestant and all other Christian denominations).....
- Buddhist
- Hindu.....
- Jewish
- Muslim.....
- Sikh
- Any other religion or belief (please specify below if you wish)
- Prefer not to say.....

**Q42 Have you previously served in the UK Armed Forces?
(Please select one option)**

- Yes, previously served in Regular Armed Forces
- Yes, previously served in Reserve Armed Forces
- No.....
- Prefer not to say.....

Q43 Do you look after, or give any help or support to, anyone because they have long-term physical or mental health conditions or illnesses, or problems related to old age? (Exclude anything you do as part of your paid employment) (Please select one option)

Yes..... No.....

Q44 Which of these activities best describes what you are doing at present? (Please tick one option)

- Employee in full-time job (30 hours plus per week).....
- Employee in part-time job (under 30 hours per week)
- Self employed full or part-time
- On a government supported training programme.....
- Full-time education at school/college/university
- Unemployed and available for work.....
- Permanently sick/disabled
- Wholly retired from work
- Looking after the home
- Doing something else
- Prefer not to say

Q45 What is your main language? (Please tick one option)

English..... Other

If other, please tell us what your main language is.

Q46 Which of the following do you have at home? (Please tick all that apply)

- PC computer / laptop..... Smart TV
- Tablet..... None of these
- Smart phone.....

Q47 Do you have access to the internet at home? (Please tick one option)

Yes..... No.....

**Thank you for taking part in this survey.
Please return your completed form to any BCP Council library.**